



Reunite Families UK Privacy Policy

Our contact details

Name: Reunite Families UK [RFUK]

E-mail: hello@reunitefamiliesuk.co.uk

Website: www.reunitefamiliesuk.co.uk

The type of personal information we collect

We currently collect and process the following information:

- Email addresses of individuals who are affected by the UK spouse visa rules and those who support the work RFUK
- Case studies/testimonials from individuals affected by the UK spouse visa rules
- Images/video footage of those affected by UK spouse visa rules
- Emails of staff working within organisations that we work with; support; or with those whom we make contact in relation to the issues facing families and couples separated by UK spouse visa rules
- Employee and volunteer data
- Website user stats

How we get your personal information and why we collect it

Most of the personal information we process is via:

- Reunite Families UK website
- Reunite Families UK private Facebook online community via posts or direct messaging members
- Reunite Families UK hello@reunitefamiliesuk.co.uk email
- Call outs on social media including Twitter, Instagram



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Registered Company in England and Wales

Company number: 13870104



It is provided to us directly by you for one of the following reasons:

- To communicate news/immigration updates/events/press opportunities/calls for evidence relating to immigration
- Research purposes – to raise awareness of the impact of the rules on individuals, couples and families
- Signposting – to enable us to signpost individuals to support services relevant to them
- To create social media campaigns relating to family migration and the wider immigration issues
- To determine issues facing individuals relating to family migration to inform RFUK campaigns, awareness raising and research
- To enable RFUK to communicate general issues/trends relating to family migration to the Home Office, MPs and press to build awareness of the realities facing individuals
- Safeguarding reasons

[If applicable] We also receive personal information indirectly, from the following sources in the following scenarios:

- Via organisations or individuals signposting to Reunite Families UK
- Safeguarding alerts

We may share information provided to us with organisations or individuals including migration organisations and non-migration organisations related to specific issues being experienced by an individual/s; MPs; legal/immigration professionals; professionals relevant to any issues being experienced by the named individual; government departments including the Home Office/UKVI; researchers/academics; press. ***This information is only shared with the specific consent of the named individual***

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- **Your consent. This means you have given clear consent for you to process their personal data for a specific purpose. You are able to remove your consent at any time. You can do this by contacting hello@reunitefamiliesuk.co.uk**
- **We need it to perform a public task such as campaigning/calls for evidence to government committees, government bodies, other relevant organisations calls for evidence for eg Home Affairs Select Committee, Childrens Commissioner, Chief Inspector for Borders and Immigration**



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How we store your personal information

Your information is securely stored within a password protected space with strictly limited access

- We keep email data unless a request has been raised to delete this information – which can be done at any time by the individual by emailing us at hello@reunitefamiliesuk.co.uk.
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- RFUK will perform an annual data review and there will be a deletion of relevant data during that review.
- We keep case studies and testimonies for research/impact purposes however during the annual review all data included [if present] will be anonymised.
- Any personal data/testimonials collected for press opportunities will be deleted during the review unless the individual gives permission for the testimony to be kept for research purposes. If this happens, it will be anonymised and stored in the password protected space.
- For personal data relating to safeguarding, RFUK will retain this information for up to 2 years due to the complexity of the processes involved during referrals and duty of care to the individual. The information is stored on a secure safeguarding database. The individual retains the right to have their personal data erased when they wish, however as an organisation RFUK will delete the personal data once the individual is deemed in a settled and safe space to do so.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.



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Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you. Please contact us at hello@reunitefamiliesuk.co.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at hello@reunitefamiliesuk.co.uk

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>



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